



SmartBear TestComplete

Review From A Customer



From IT Central Station, the leading review site for enterprise technology solutions.

Review by a Real User

Verified by IT Central Station



SQA Team Lead at a tech vendor with 51-200 employees

it_user744705

WHAT IS MOST VALUABLE?

Name Mapping and finding objects at run time. I have no issue because its IDE is simple to use.

HOW HAS IT HELPED MY ORGANIZATION?

License is less expensive than the other products available in the market. I have automated the regression test suite of my company's product.

WHAT NEEDS IMPROVEMENT?

It has memory leaks. I have seven complete test projects, all of them loaded in one project suite. I don't know why memory increases when I just write the code and check-in/out files from the VSTS.

FOR HOW LONG HAVE I USED THE SOLUTION?

For last five years.

WHAT DO I THINK ABOUT THE STABILITY OF THE SOLUTION?

Often crashes with large projects. File check-in takes too much time in TFS.

WHAT DO I THINK ABOUT THE SCALABILITY OF THE SOLUTION?

No idea.

HOW ARE CUSTOMER SERVICE AND TECHNICAL SUPPORT?

Community is very helpful.



SmartBear TestComplete

[Read 6 reviews of SmartBear TestComplete](#)

WHICH SOLUTION DID I USE PREVIOUSLY AND WHY DID I SWITCH?

I didn't switch from another solution.

HOW WAS THE INITIAL SETUP?

I would say straightforward, and really easy to work on TestComplete with its simple IDE.

WHAT'S MY EXPERIENCE WITH PRICING, SETUP COST, AND LICENSING?

They are changing the licensing structure which is really bad. TestComplete 11 supports all TestComplete modules in one license. TestComplete 12 has separate licenses for each module, Web, Desktop, etc. I hate the new licensing structure.

WHICH OTHER SOLUTIONS DID I EVALUATE?

I have no idea.

WHAT OTHER ADVICE DO I HAVE?

It's a really good product with minimal issues.

Learn more: [Read 6 reviews of SmartBear TestComplete](#)