



Sparx Systems Enterprise Architect

Review From A Customer



Sparx Systems Enterprise Architect

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From IT Central Station, the leading review site for enterprise technology solutions.

Review by a Real User

Verified by IT Central Station



Senior Enterprise Architect at a individual & family service with 1,001-5,000 employees

Michael Roytman,
MBA Global

Management

WHAT IS MOST VALUABLE?

Available architecture frameworks Ability to generate documentation Forward and reverse engineering capabilities Extensibility

HOW HAS IT HELPED MY ORGANIZATION?

Documented operational processes of all business departments using Archimate 2.0 framework Able to depict bottleneck areas - risky processes, infrastructure deficiencies, and opportunities to reuse strategic content Visualization of the business was a major benefit

WHAT NEEDS IMPROVEMENT?

Ease of customization to develop internal frameworks Custom templates and diagrams

FOR HOW LONG HAVE I USED THE SOLUTION?

I've used it over six years.

WHAT WAS MY EXPERIENCE WITH DEPLOYMENT OF THE SOLUTION?

Multi-user, enterprise model sharing requires some IT help but overall the experience is pretty straight forward and positive.

WHAT DO I THINK ABOUT THE STABILITY OF THE SOLUTION?

No, it's a stable and mature product with good online and community support.

WHAT DO I THINK ABOUT THE SCALABILITY OF THE SOLUTION?

Running large and complex models (ours contained thousands of objects) does require a powerful machine with 8+GB of RAM.



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HOW ARE CUSTOMER SERVICE AND TECHNICAL SUPPORT?

Customer Service: I did not need to use the actual customer service as there are a few books published by EA experts, and community answers are available as well. Technical Support: 9/10, as most of the technical issues are quickly resolved.

WHICH SOLUTION DID I USE PREVIOUSLY AND WHY DID I SWITCH?

We switched from Rational Rose due to the extreme affordability of Sparx Enterprise Architect for the capabilities and quality of the solution.

HOW WAS THE INITIAL SETUP?

It's very easy and straight forward to setup, and so are the updates.

WHAT ABOUT THE IMPLEMENTATION TEAM?

It was all done in-house.

WHAT WAS OUR ROI?

It's extremely high.

WHAT'S MY EXPERIENCE WITH PRICING, SETUP COST, AND LICENSING?

The original setup was about half an hour of my time, and updates are in the 10 minute range. The network repository took a day to establish, configure and start using. Daily costs are negligible.

WHICH OTHER SOLUTIONS DID I EVALUATE?

Rational Rose Eclipse Modeling CA Erwin

WHAT OTHER ADVICE DO I HAVE?

Buy Peter Doomen's book "Fifty Enterprise Architect Tricks" book, join the Sparx and LinkedIn communities of experts.

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