



Spiceworks

Review From A Customer



From IT Central Station, the leading review site for enterprise technology solutions.

Review by a Real User

Verified by IT Central Station



System Administrator/Technology
Coordinator at a non-tech company with 501-
1,000 employees

it_user278463

WHAT IS MOST VALUABLE?

The inventory management is, and also the alerts that let me know when printers are running low on ink.

HOW HAS IT HELPED MY ORGANIZATION?

Instead of keeping track in a spreadsheet of serial numbers, what software is on what machine, and what machines we have, I let Spiceworks scan our network and figure it out for me.

WHAT NEEDS IMPROVEMENT?

Mac networking needs improving, as everything has to be manually entered in a Mac environment.

FOR HOW LONG HAVE I USED THE SOLUTION?

I've used for five years at three different companies.

WHAT WAS MY EXPERIENCE WITH DEPLOYMENT OF THE SOLUTION?

No issues encountered.

WHAT DO I THINK ABOUT THE STABILITY OF THE SOLUTION?

No issues encountered.

WHAT DO I THINK ABOUT THE SCALABILITY OF THE SOLUTION?

No issues encountered.



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HOW ARE CUSTOMER SERVICE AND TECHNICAL SUPPORT?

Customer Service: It's excellent. Technical Support: It's excellent.

WHICH SOLUTION DID I USE PREVIOUSLY AND WHY DID I SWITCH?

No other options were evaluated as it is one of the only 100% free solutions.

HOW WAS THE INITIAL SETUP?

It's very easy and has a great community.

WHAT WAS OUR ROI?

Since it's free, and only takes about two hours to setup, it's got a 100% ROI.

WHAT'S MY EXPERIENCE WITH PRICING, SETUP COST, AND LICENSING?

It's completely free.

WHICH OTHER SOLUTIONS DID I EVALUATE?

I've not used any other solutions. I used it at the first tech company I worked for, and brought it with me to the new company I work for.

WHAT OTHER ADVICE DO I HAVE?

It's the only way to go as far as inventory systems go.

Learn more: [Read 2 reviews of Spiceworks](#)