



# SQL Server

## Review From A Customer



From IT Central Station, the leading review site for enterprise technology solutions.

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## Review by a Real User

Verified by IT Central Station



Data Analyst at a media company with 1,001-5,000 employees

**Paul Nockolds**

### **WHAT IS MOST VALUABLE?**

The ability to organize and structure our data in order to extract and provide it to various products and systems within our organization. It is widely used and has great online support from many third-party sites.

### **HOW HAS IT HELPED MY ORGANIZATION?**

We're able to easily upscale previous systems to provide an efficient interface for our internal clients to do their jobs effectively.

### **WHAT NEEDS IMPROVEMENT?**

Learning SQL could be easier. Some inbuilt tools to enable faster query writing would be very useful.

### **FOR HOW LONG HAVE I USED THE SOLUTION?**

I have used various versions for at least 25 years, on and off.

### **WHAT DO I THINK ABOUT THE STABILITY OF THE SOLUTION?**

No, none.

### **WHAT DO I THINK ABOUT THE SCALABILITY OF THE SOLUTION?**

When upsizing, some tools do not do a very good job of scaling efficiently and lots of after tweaks need to be made.

### **HOW ARE CUSTOMER SERVICE AND TECHNICAL SUPPORT?**

From Microsoft -- poor/very expensive, but there are many other helpful resources out there.



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**WHICH SOLUTION DID I USE PREVIOUSLY AND WHY DID I SWITCH?**

Used MS Access, but data ports became too large for it to support, so we needed a product to take us to the next level as our data ports grew.

**HOW WAS THE INITIAL SETUP?**

A lot of initial reading was required to carefully manage the process of setting everything up correctly.

**WHAT'S MY EXPERIENCE WITH PRICING, SETUP COST, AND LICENSING?**

Not my area.

**WHICH OTHER SOLUTIONS DID I EVALUATE?**

No, others evaluated.

**WHAT OTHER ADVICE DO I HAVE?**

Do your homework first and be prepared for a tough learning curve.

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