

stackify

Stackify

Review From A Customer

From IT Central Station, the leading review site for enterprise technology solutions.

Review by a Real User

Verified by IT Central Station



Principle Software Architect at a tech company with 1,001-5,000 employees

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VALUABLE FEATURES

We were using New Relic, but it wasn't providing us the info we wanted and it was so expensive that we couldn't afford having it on all prod servers. I've been using Stackify in a .net, Azure based webapp, the app is with high traffic subscription service, and solid services is essential. Having the log and error data as part of the detailed trace was a tremendous help. And seeing all the logs recorded when an exception was thrown is a cool little feature.

IMPROVEMENTS TO MY ORGANIZATION

In one case we were using Stackify to identify an issue that made the site slow occasionally, it was very hard to pin point the source of the problem. Once installed it was a very fast process and we identified the combination of issues that lead to this behavior. Having the log and error data as part of the detailed trace was a tremendous help. And seeing all the logs recorded when an exception was thrown is a cool little feature.

ROOM FOR IMPROVEMENT

Better mobile support.

USE OF SOLUTION

1 year - APM+ and SmartELM

DEPLOYMENT ISSUES

The installation was very easy and smooth, it was nice to have many default monitors already set-up as part of the install so we could see monitors immediately.

STABILITY ISSUES

No issues. Solid tool.

SCALABILITY ISSUES

No issues, we've been scaling our environment quite a lot and Stackify collected the info from all servers including the transient ones

CUSTOMER SERVICE AND TECHNICAL SUPPORT

Customer Service: Excellent! Professional and friendly (Actually gave me some tips about Azure that help me solve an issue that was completely unrelated to Stackify) Technical Support: Excellent! Professional and friendly.

PREVIOUS SOLUTIONS

We switched from New Relic and Loggly as it provides us more info at a lower price.

INITIAL SETUP

Straightforward

IMPLEMENTATION TEAM

In-house

ROI

We've seen shortening of our time to resolution, and we've even identified some issues that we weren't aware of, but were affecting our apps performance

PRICING, SETUP COST AND LICENSING

Their pricing is simple and clear and is low enough that we can have it running on all servers at all times.

OTHER SOLUTIONS CONSIDERED

Yes, AppDynamics, Dynatrace, New Relic, and Microsoft Insight.