



Symantec Endpoint Protection (SEP)

Review From A Customer



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From IT Central Station, the leading review site for enterprise technology solutions.

Review by a Real User

Verified by IT Central Station



IT System and Storage Administrator at a financial services firm with 51-200 employees

Johnny Hadchity

WHAT IS OUR PRIMARY USE CASE?

I use it as an antivirus.

HOW HAS IT HELPED MY ORGANIZATION?

For protection use only.

WHAT NEEDS IMPROVEMENT?

I would like to see fileless attack protection. Also, the version could be lighter.

FOR HOW LONG HAVE I USED THE SOLUTION?

Three to five years.

WHAT DO I THINK ABOUT THE STABILITY OF THE SOLUTION?

It is stable.

WHAT DO I THINK ABOUT THE SCALABILITY OF THE SOLUTION?

No scalability issues.

HOW IS CUSTOMER SERVICE AND TECHNICAL SUPPORT?

We have not used it.

WHICH SOLUTIONS DID WE USE PREVIOUSLY?

We switched to a new solution because we wanted more security and protection features.



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HOW WAS THE INITIAL SETUP?

The initial setup is straightforward. Though, make sure to check the system requirements before deploying it.

WHICH OTHER SOLUTIONS DID I EVALUATE?

The vendors on our shortlist were Trend Micro and Kaspersky.

WHAT OTHER ADVICE DO I HAVE?

We are satisfied with it. Most important criteria when selecting a vendor: The support team Good reviews/reputation.

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