



Dell EMC

Symmetrix Remote Data Facility

Review From A Customer



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Core Cloud System Specialist at a comms service provider with 1,001-5,000 employees

it_user152727

IMPROVEMENTS TO MY ORGANIZATION

We have built our Disaster Recovery site using the SRDF/s & SRDF/A, Using the SRDF we could have our off site Golden copy for the Critical Data and we managed to restore it back in case of data loss or corruption.

ROOM FOR IMPROVEMENT

They should work more in 'Security' and WAN replication.

USE OF SOLUTION

7 years

DEPLOYMENT ISSUES

No main issues, some complexity in the design.

STABILITY ISSUES

In general, it's very stable although some time SRDF don't behave as expected specially if the link is not stable or saturated.

SCALABILITY ISSUES

No issues

CUSTOMER SERVICE AND TECHNICAL SUPPORT

Huge gab of professionalism and experience between the regions, we always need to escalate our issues to get it solved.



Symmetrix Remote Data Facility

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INITIAL SETUP

Straight forward, although you might face some complexity during the design phase.

IMPLEMENTATION TEAM

The design was done by the vendor while the implementation was done by a partner. Most of them were experts with some limitations.

OTHER SOLUTIONS CONSIDERED

Symantec Replicator

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