



DELL EMC

Symmetrix Remote Data Facility

Review From A Customer



From IT Central Station, the leading review site for enterprise technology solutions.

Review by a Real User

Verified by IT Central Station



Sr. Solutions Architect at a financial services firm with 501-1,000 employees

it_user155781

WHAT IS MOST VALUABLE?

Replication, once it's setup it can just run.

HOW HAS IT HELPED MY ORGANIZATION?

The replication works great from prod site to DR site.

WHAT NEEDS IMPROVEMENT?

It's a solid product and that's been out on the market for over a decade.

FOR HOW LONG HAVE I USED THE SOLUTION?

6 years.

WHAT WAS MY EXPERIENCE WITH DEPLOYMENT OF THE SOLUTION?

Some minor issues but not really any big ones.

WHAT DO I THINK ABOUT THE STABILITY OF THE SOLUTION?

As of late I have seen the replication drop but this was not due to the SRDF, it was due to the high rate of IO changes on the OS side.

WHAT DO I THINK ABOUT THE SCALABILITY OF THE SOLUTION?

None.



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HOW ARE CUSTOMER SERVICE AND TECHNICAL SUPPORT?

Customer Service: Top notch. Technical Support: Excellent.

WHICH SOLUTION DID I USE PREVIOUSLY AND WHY DID I SWITCH?

We did use recoverpoint initially and then switched to SRDF. As Recoverpoint needs 20% more space for journals and is not really a reliable solution for DR purposes.

HOW WAS THE INITIAL SETUP?

It was straight forward.

WHAT ABOUT THE IMPLEMENTATION TEAM?

In-house.

WHAT WAS OUR ROI?

DR was a major initiative from the higher management and that was fulfilled.

WHICH OTHER SOLUTIONS DID I EVALUATE?

Yes, Recoverpoint. And with SRDF you don't need any outside appliance to do the replication. Everything is handled by the engine with dedicated cache for replication.

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