Tableau

Review From A Customer

Tableau

From IT Central Station, the leading review site for enterprise technology solutions.

Review by a Real User

Verified by IT Central Station

Oracle OBIEE v12.x, v11.x SME Administrator at a manufacturing company with 501-1,000 employees

it_user176937

WHAT IS MOST VALUABLE?

Prototyping Visual representation Quick for report readers versus tables and numbers in most other similar tools

HOW HAS IT HELPED MY ORGANIZATION?

As a consultant, the organizations I've been at like the ability to see a visual report. This is can be done fairly quick as opposed to numbers.

WHAT NEEDS IMPROVEMENT?

Difficulty when moving 'outside of the norm' where 'workarounds' are needed Difficult if you want to present reports as numbers and tables Free version only available for educational users but not for consultants working in many organizations (and could therefore be introduced to it).

FOR HOW LONG HAVE I USED THE SOLUTION?

2-3 years.

WHAT WAS MY EXPERIENCE WITH DEPLOYMENT OF THE SOLUTION?

No issues encountered.

WHAT DO I THINK ABOUT THE STABILITY OF THE SOLUTION?

No issues encountered.

WHAT DO I THINK ABOUT THE SCALABILITY OF THE SOLUTION?

No issues encountered.

Tableau

HOW ARE CUSTOMER SERVICE AND TECHNICAL SUPPORT?

Customer Service: Good as there are various methods of finding answers and fixes. Technical Support: Good again as they have various methods to ascertain answers.

WHICH SOLUTION DID I USE PREVIOUSLY AND WHY DID I SWITCH?

I have used many other solutions as a BI consultant including Discoverer, Brio Query, Impromptu, Bus Objects, etc. Tableau seems to be popular right now as, again, the presentation and data model are quite different than the others

HOW WAS THE INITIAL SETUP?

It is a straightforward setup.

WHAT ABOUT THE IMPLEMENTATION TEAM?

In-house and via myself.

WHICH OTHER SOLUTIONS DID I EVALUATE?

As mentioned in previously, many clients choose Tableau due to its data model and presentation layer.

WHAT OTHER ADVICE DO I HAVE?

As a consultant, ALL BI tools use phrases like 'it empowers the end user', 'end users can create reports in minutes', etc. However, in the real world, end users can create SOME reports once middle layers are built, training is given, limitations and security is imposed, etc. For a complete system, IT departments and consultants must install, set up, create initial works and then have SOME power end users involved. NO tool bypasses this and gives all to end users - and if it did, security would be lax.

Learn more: Read 28 reviews of Tableau