



Tableau

Review From A Customer



From IT Central Station, the leading review site for enterprise technology solutions.

Review by a Real User

Verified by IT Central Station



Founder, CEO, & President at Krystal Sekurity

Ed Dallal

VALUABLE FEATURES

Rich graphics Dashboard

IMPROVEMENTS TO MY ORGANIZATION

Trends Opportunities Automated reporting

ROOM FOR IMPROVEMENT

Faster implementation Processing speed

USE OF SOLUTION

I've used it for six months.

DEPLOYMENT ISSUES

Not really.

STABILITY ISSUES

No issues encountered.

SCALABILITY ISSUES

It felt a bit slow.

CUSTOMER SERVICE AND TECHNICAL SUPPORT

Customer Service: Very good. Technical Support: I haven't needed to call them.



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PREVIOUS SOLUTIONS

We used Cognos BI which was fast but a bit complex.

IMPLEMENTATION TEAM

We implemented it in-house.

ROI

It's taken us six months to get an **ROI**.

PRICING, SETUP COST AND LICENSING

It cost us US\$3,000 for the initial setup.

OTHER SOLUTIONS CONSIDERED

We evaluated it alongside QlikSense, which we also use, and Cognos BI.

OTHER ADVICE

Try it alongside QlikSense as depending on user preferences and requirements, either product will do the job.

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