



Tableau

Review From A Customer



From IT Central Station, the leading review site for enterprise technology solutions.

Review by a Real User

Verified by IT Central Station



Director Consultoria with 201-500 employees

**Cristobal
Rodriguez**

HOW HAS IT HELPED MY ORGANIZATION?

Whereas we used to present statistics in a traditional way, we now have interactive web-based presentations.

WHAT IS MOST VALUABLE?

The most valuable features are data discovery and fine visualizations.

WHAT NEEDS IMPROVEMENT?

The SQL programming functionality needs to be improved.

FOR HOW LONG HAVE I USED THE SOLUTION?

Seven years.

WHAT DO I THINK ABOUT THE STABILITY OF THE SOLUTION?

It is a very stable solution.

WHAT DO I THINK ABOUT THE SCALABILITY OF THE SOLUTION?

This scalability of this solution is good. It depends on your DW design, as opposed to limitations in Tableau. If your DW model is poor then Tableau is not miraculous.

HOW ARE CUSTOMER SERVICE AND TECHNICAL SUPPORT?

Tableau does not have good technical support.



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IF YOU PREVIOUSLY USED A DIFFERENT SOLUTION, WHICH ONE DID YOU USE AND WHY DID YOU SWITCH?

We previously worked with Qlik, but we switched to Tableau because of its visualization and simpler way of programming. Tableau is also good for data discovery.

HOW WAS THE INITIAL SETUP?

The setup and support are not very expensive. In that way, it is not a complex technology.

WHAT ABOUT THE IMPLEMENTATION TEAM?

We are a software consulting company and we have implemented tableau for more than ten clients.

WHAT WAS OUR ROI?

We are a consulting company and do not track the ROI information for our customers.

WHAT'S MY EXPERIENCE WITH PRICING, SETUP COST, AND LICENSING?

Be careful with the Tableau Viewer's licenses, and stay with the right number of users.

WHICH OTHER SOLUTIONS DID I EVALUATE?

Before choosing this solution we evaluated Qlik, BusinessObjects, and Oracle BI.

WHAT OTHER ADVICE DO I HAVE?

Be careful with tableau support. Stay in touch with the professional partners because Tableau itself does not have the right number of developers or people for support.

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