



Tableau

Review From A Customer



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From IT Central Station, the leading review site for enterprise technology solutions.

Review by a Real User

Verified by IT Central Station



Operations Manager with 11-50 employees

Pete Marshall

WHAT IS OUR PRIMARY USE CASE?

I used this solution for providing dashboard analytics from MySQL data.

HOW HAS IT HELPED MY ORGANIZATION?

This solution has improved insights into quantitative data.

WHAT IS MOST VALUABLE?

The most valuable features are the user filters for data security and subscriptions to distribute images of reports.

WHAT NEEDS IMPROVEMENT?

The cost of the solution should be improved. Reports should be downloadable as PDF files. emails containing images of dashboards can be scheduled, but there is still demand for creating printable PDF snapshot views of dashboards.

FOR HOW LONG HAVE I USED THE SOLUTION?

I have been using this solution for three years.

WHAT DO I THINK ABOUT THE STABILITY OF THE SOLUTION?

Good

WHAT DO I THINK ABOUT THE SCALABILITY OF THE SOLUTION?

Good - by license model can be replaced by an enterprise model solution for large numbers of licenses.



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HOW ARE CUSTOMER SERVICE AND TECHNICAL SUPPORT?

Good - customer success program is a great service

WHICH SOLUTION DID I USE PREVIOUSLY AND WHY DID I SWITCH?

I've looked briefly at Google Data Studios (good basic solution) and Amazon QuickSight which also looks good.

HOW WAS THE INITIAL SETUP?

WHAT WAS OUR ROI?

WHAT'S MY EXPERIENCE WITH PRICING, SETUP COST, AND LICENSING?

Check that you need the functionality that you pay for - Tableau is not cheap.

WHICH OTHER SOLUTIONS DID I EVALUATE?

No

WHAT OTHER ADVICE DO I HAVE?

Non

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