



TIBCO Spotfire

Review From A Customer



From IT Central Station, the leading review site for enterprise technology solutions.

Review by a Real User

Verified by IT Central Station



Consultant (Analytics + Information management) at a tech services company with 10,001+ employees

it_user496542

WHAT IS MOST VALUABLE?

The advanced settings in the dialog box for visualization options are comprehensive and easy to use. The filters available in the data panel for data exploration are responsive, even on large data sets.

HOW HAS IT HELPED MY ORGANIZATION?

It has improved internal audits in customers that implemented the enterprise server by increasing the size and scope of data sets analyzed and tested. This makes the process more automated.

WHAT NEEDS IMPROVEMENT?

Some visualizations that were customized did not display well when published to the web server. I suspect it had more to do with the specifications for that particular deliverable than with the solution's capabilities.

FOR HOW LONG HAVE I USED THE SOLUTION?

We have used the solution for one year.

WHAT DO I THINK ABOUT THE STABILITY OF THE SOLUTION?

We have not encountered any stability issues.

WHAT DO I THINK ABOUT THE SCALABILITY OF THE SOLUTION?

We have not encountered any scalability issues, but we are only a small implementation for three to five analysts.

HOW ARE CUSTOMER SERVICE AND TECHNICAL SUPPORT?

We haven't used the technical support facility.



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WHICH SOLUTION DID I USE PREVIOUSLY AND WHY DID I SWITCH?

Other customers implemented IBM Cognos, SAP Business Objects, or Tableau.

HOW WAS THE INITIAL SETUP?

We don't know about the initial setup.

WHAT'S MY EXPERIENCE WITH PRICING, SETUP COST, AND LICENSING?

We can't offer any advice on this issue.

WHICH OTHER SOLUTIONS DID I EVALUATE?

We evaluated Tableau. Our decision to go with Tibco Spotfire came down to the availability of a developer/analyst skillset with the tool.

WHAT OTHER ADVICE DO I HAVE?

Consider how this fits within enterprise data governance. There are no real savings on time spent preparing data for analysis.

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