



Trend Micro Deep Security

Review From A Customer



From IT Central Station, the leading review site for enterprise technology solutions.

Review by a Real User

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Server Manager at a healthcare company
with 1,001-5,000 employees

it_user402825

VALUABLE FEATURES:

The modules that are included with it will help us displace the local anti-virus that we're currently using today.

ROOM FOR IMPROVEMENT:

There are a couple of areas for improvement. It needs better support for Mac, and there are some challenges in its implementation.

Unfortunately, the relationship with VMware that Trend Micro has, prohibits us from continuing our use of the non agent-based solution as NSX is now required to go forward from version 5.5 to version 6. NSX has now become a necessity to go with agent-based, so we're moving to an agent-based solution on the VDI's and our server-based as well.

USE OF SOLUTION:

We've used it for four years.

DEPLOYMENT ISSUES:

There's an ongoing, continuing education process that needs to be in-sync with your Trend Micro staff. It's not a total set-it-and-forget-it type of solution. You need to continually manage and maintain it.

STABILITY ISSUES:

We're experiencing some instability, but my understanding from VMware and Trend Micro is that there's a relationship being built. They're pursuing a strategy to come up with perhaps a light version of NSX.



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SCALABILITY ISSUES:

We've had no issues with scalability.

IMPLEMENTATION TEAM:

I was involved in the setup from a managerial perspective. I contracted with Trend Micro support to provide us with implementation support.

OTHER SOLUTIONS CONSIDERED:

We've looked at McAfee, Kaspersky, and Symantec.

My team specifically looks at what's there on a regular basis. We work closely with the security team to be sure that we are making a good, conscious choice on an annual basis.

OTHER ADVICE:

It's important that you get a baseline of training, then partner with Trend Micro, whether it's an engineer pre-sales or an engineer that's implemented the product before. Be certain that your staff have the steering wheel and Trend Micro are the ones helping you navigate through the solution.

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