



# Tricentis Tosca

## Review From A Customer

From IT Central Station, the leading review site for enterprise technology solutions.

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## Review by a Real User

Verified by IT Central Station



**gagneet**

Continuous Delivery Lead at a tech consulting company with 1,001-5,000 employees

### **WHAT IS OUR PRIMARY USE CASE?**

Mixed environment having web and desktop applications, integrating with each other and over an API Gateway.

### **HOW HAS IT HELPED MY ORGANIZATION?**

- Brought a good environment of test automation - Allowed a significant increase in Continuous Integration

### **WHAT IS MOST VALUABLE?**

- Great User Interface and ease of checking all your artifacts of Testing. - Makes optimal use of Model-based Test practice in getting Object-references from the application. - Script-less, so less maintenance headache for non-technical users also. - Drag and drop functionality to create and re-use your Test Cases - Excellent re-use of Excel functionality for formulas and functions. - Conditions which let the test case branch off from the Template. Helps work out different scenario's for data. - Has been tried out on SAP, Oracle Apps and IBM COGNOS BI applications. With a few tweaks works well with these applications. - IF and LOOP statements introduced with the latest version. - Improved performance of Web Based Tests. WHILE LOOP and IF made better and more responsive with added error recovery options. - Intuitive based options available, along with a rudimentary record and play functionality. - Next version will even have the visualization tools required to see the interconnections between the TCD and the Test Cases, along with the workflow in the TCD and Tests. - New and improved visualization for multiple browsers and a totally new Wizard with TBox out of Box support has been added to the latest (v9.2) of TOSCA Commander. - Access to Business Intelligence (BI) features of comparing a DB to another one, also have been added as plugins. - Access to a Analytical Engine to view and get reports from the Test Runs.

### **WHAT NEEDS IMPROVEMENT?**

- Upgrades to the newer version, if extra Add-ins are installed sometimes causes weird issues. - Needs a UI to be open and present when running the tests. Cannot visit the DOM like in Selenium. - Needs a UI to visualize the test case development.

### **FOR HOW LONG HAVE I USED THE SOLUTION?**

I have used it for the past 5 years

### **WHAT DO I THINK ABOUT THE STABILITY OF THE SOLUTION?**

None seen as such, except it has a reliance on the Network for Licenses. If the network is lost, then the license will expire and crash/close the application.

### **WHAT DO I THINK ABOUT THE SCALABILITY OF THE SOLUTION?**

Depends on the Licensing model you take up.

### **HOW ARE CUSTOMER SERVICE AND TECHNICAL SUPPORT?**

Customer Service: Excellent almost 16x5 service with issue resolution within a given 24 hour time frame. Technical Support: - Great Customer Support, technical from the first step.

### **IF YOU PREVIOUSLY USED A DIFFERENT SOLUTION, WHICH ONE DID YOU USE AND WHY DID YOU SWITCH?**

Yes, have been using HP QTP and Selenium for Test Automation. Switch was mainly due to Team constraints and management wanting to try a new tool which is easier for the Business Analysts also to collaborate with.

### **HOW WAS THE INITIAL SETUP?**

Setup is simple, but requires learning of the tool and how it does things, before you can optimally use it.

### **WHAT ABOUT THE IMPLEMENTATION TEAM?**

In-house implementation.

### **WHAT WAS OUR ROI?**

A very good ROI, as we reduced the number of Tests from 4000 to around 89 scenarios which can be run in an automated manner with additional data (so in actuality we have around 1.4M tests, that can theoretically be run without human intervention). We have a full stack CI pipeline for running these along with JIRA (requirement gathering and test results per Story), to the final TeamCity run for each check-in to the Dev branch.

### **WHAT'S MY EXPERIENCE WITH PRICING, SETUP COST, AND LICENSING?**

Pricing is steep, if you go for the premium model. Advise would be to buy a mix of licenses, depending on the need. The Tricentis Sales are pretty good at helping you with this, once you give the intent to buy. They are not just shoving you the highest premium toy / license.

**WHICH OTHER SOLUTIONS DID I EVALUATE?**

Yes, evaluated TestComplete, HP UFT ALM, Selenium / SpecFlow / Cucumber.

**WHAT OTHER ADVICE DO I HAVE?**

Take the online training on Udemy before you confirm the intent to buy it.

**WHICH DEPLOYMENT MODEL ARE YOU USING FOR THIS SOLUTION?**

Amazon Web Services (AWS)

[Read 5 reviews of Tricentis Tosca](#)