



# Trustwave Secure Web Gateway

## Review From A Customer



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## Review by a Real User

Verified by IT Central Station



IT Security Consultant at ZOL Zimbabwe

**JonathanChawata**  
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### **HOW HAS IT HELPED MY ORGANIZATION?**

It has helped a lot with bandwidth management.

### **WHAT IS MOST VALUABLE?**

Enables policies on downloads, social networks, and AV plug-ins. These are major threat sources and with the inclusion of the AV plug-ins, Secure Web Gateway is a better product.

### **WHAT NEEDS IMPROVEMENT?**

The default size for database logging should be improved.

### **FOR HOW LONG HAVE I USED THE SOLUTION?**

More than five years.

### **WHAT DO I THINK ABOUT THE STABILITY OF THE SOLUTION?**

Very stable. No Issues.

### **WHAT DO I THINK ABOUT THE SCALABILITY OF THE SOLUTION?**

No issues with scalability.

### **HOW IS CUSTOMER SERVICE AND TECHNICAL SUPPORT?**

Technical support is very competitive.



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**WHICH SOLUTIONS DID WE USE PREVIOUSLY?**

IronPort. We switched because of limitations.

**HOW WAS THE INITIAL SETUP?**

Setup is straightforward.

**WHAT'S MY EXPERIENCE WITH PRICING, SETUP COST, AND LICENSING?**

Pricing is favorable. Yearly licensing is preferable.

**WHAT OTHER ADVICE DO I HAVE?**

If you are looking for a solution to internet threats and security, Secure Web Gateway is the best there is. It focuses on the real problems and addresses them on point. It comes with customisable policies to match different organizations and networks.

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