



UFT (QTP)

Review From A Customer

From IT Central Station, the leading review site for enterprise technology solutions.

Review by a Real User

Verified by IT Central Station



Consultant at a tech consulting company with 51-200 employees

Consultant907

WHAT IS MOST VALUABLE?

Object recognition Bulk-object capture: automatically builds data tables in order VBScript & C# & Java Industry- and market-leading functional test tool

HOW HAS IT HELPED MY ORGANIZATION?

It has reduced time-to-market regression from 160+ hours to 12 hours.

WHAT NEEDS IMPROVEMENT?

I'd like to see them improve the number of objects recognized without customization, similar to TestComplete by SmartBear. Simply put: It would save test development time, which would reduce time-to-market.

FOR HOW LONG HAVE I USED THE SOLUTION?

I have used it for eight years.

WHAT WAS MY EXPERIENCE WITH DEPLOYMENT OF THE SOLUTION?

I did not encounter any deployment issues.

WHAT DO I THINK ABOUT THE STABILITY OF THE SOLUTION?

I did not encounter any stability issues.

WHAT DO I THINK ABOUT THE SCALABILITY OF THE SOLUTION?

I did not encounter any scalability issues when it was properly integrated with remote execution controls.

HOW ARE CUSTOMER SERVICE AND TECHNICAL SUPPORT?

Customer Service: I rate customer service 9/10. Technical Support: I rate technical support 9/10.

WHICH SOLUTION DID I USE PREVIOUSLY AND WHY DID I SWITCH?

We previously used WinRunner and switched due to ease of implementation.

HOW WAS THE INITIAL SETUP?

Setup was easy and straightforward.

WHAT ABOUT THE IMPLEMENTATION TEAM?

An in-house team implemented it.

WHAT'S MY EXPERIENCE WITH PRICING, SETUP COST, AND LICENSING?

Have a look at the HP UFT pricing model; it's changed.

WHICH OTHER SOLUTIONS DID I EVALUATE?

We also evaluated Smart Bear's TestComplete.

WHAT OTHER ADVICE DO I HAVE?

It is a great alternative, and has outstanding object recognition & functionality. License cost, ease of implementation, expandability, extensibility, reusability, availability of useful code and knowledge are some of the reasons to consider switching.

Learn more: [Read 6 reviews of UFT \(QTP\)](#)