



# Upland WorkEngine

## Review From A Customer



From IT Central Station, the leading review site for enterprise technology solutions.

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## Review by a Real User

Verified by IT Central Station



EPM Consultant, Technical at a tech services company with 51-200 employees

**it\_user150888**

### **VALUABLE FEATURES**

Business Intelligence reports Interactive and dynamic graphs/charts

### **ROOM FOR IMPROVEMENT**

I haven't worked with it in over a year now. But, if it has not been done yet, maybe an integration with PowerPivot and Power View reporting mechanism through the use of Excel services.

### **USE OF SOLUTION**

6 months

### **DEPLOYMENT ISSUES**

The tool is a very easy to install and configure.

### **STABILITY ISSUES**

None that I can think of.

### **SCALABILITY ISSUES**

None that I can think of.

### **CUSTOMER SERVICE AND TECHNICAL SUPPORT**

Customer Service: Very good, excellent Technical Support: Excellent



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## **PREVIOUS SOLUTIONS**

I've also used Project Server because when I moved to a new company they were not using EPMLive Workengine but I would have liked to have continue working with it.

## **INITIAL SETUP**

Straightforward. EPMLive Workengine is pre-configured, a few clicks get you a running solution in no time.

## **IMPLEMENTATION TEAM**

We implemented both in-house and through a vendor team.

## **OTHER SOLUTIONS CONSIDERED**

When submitting proposals for projects (tenders), other competitors would include Project Server, Documentum, etc., because of Workengine's scalability and it's easily integratable with other LOB applications

## **OTHER ADVICE**

Great tool to use, easy to implement, easy to manage and easy to tailor to customer or business needs.

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