



vCenter Orchestrator

Review From A Customer



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Review by a Real User

Verified by IT Central Station



Senior Systems Support Analyst at a financial services firm with 11-50 employees

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WHAT IS OUR PRIMARY USE CASE?

We primarily use this solution for automation. We have an on-premises deployment, and we do not plan on using the cloud.

WHAT IS MOST VALUABLE?

vCenter Orchestrator is easy to use.

WHAT NEEDS IMPROVEMENT?

The interface could be improved to bring greater user-friendliness and ease of use.

FOR HOW LONG HAVE I USED THE SOLUTION?

We have been using this solution for more than eight years.

WHAT DO I THINK ABOUT THE STABILITY OF THE SOLUTION?

This is a stable platform.

WHAT DO I THINK ABOUT THE SCALABILITY OF THE SOLUTION?

This solution is scalable. We have ten users, including system administrators and end-users.

HOW ARE CUSTOMER SERVICE AND TECHNICAL SUPPORT?

Their technical support engineers were quite capable of dealing with any issues that we have had. Luckily, since the platform is stable enough, we haven't had to open many cases. There was only one that we had in the initial phase.



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HOW WAS THE INITIAL SETUP?

The initial setup of this solution is straightforward.

WHAT OTHER ADVICE DO I HAVE?

I definitely recommend this solution. As a whole, it is quite good. It is difficult to pick a single aspect that I would recommend. You have to use the whole thing. From what I have been told, the newer versions have already addressed some of the issues that we have identified. We are planning on upgrading to the most recent version, and I am waiting to see what the differences are. I would rate this solution an eight out of ten.

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