



Veeam Agent for Microsoft Windows

Review From A Customer



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Review by a Real User

Verified by IT Central Station



CTO at SoferTech

David Dotan Sofer

WHAT IS OUR PRIMARY USE CASE?

I use the Veeam backup solution for our VR infrastructure. We are using the on-premises deployment model.

WHAT IS MOST VALUABLE?

The most valuable features are the flexibility and stability of the product. The technical support is also very good.

WHAT NEEDS IMPROVEMENT?

If I'm trying to locate an item to restore from one of the backups, I would appreciate the ability to perform a global search on the catalog. This includes all backups from the entire infrastructure. I would like to have more flexibility in terms of reporting details about the backup. Specifically, I would like to get it from the whole infrastructure, instead of each one of the jobs.

FOR HOW LONG HAVE I USED THE SOLUTION?

I have been using this solution for about eight years.

WHAT DO I THINK ABOUT THE STABILITY OF THE SOLUTION?

We use this solution on a daily basis.

WHAT DO I THINK ABOUT THE SCALABILITY OF THE SOLUTION?

For our needs, this solution is very scalable. We have approximately four hundred users.

HOW ARE CUSTOMER SERVICE AND TECHNICAL SUPPORT?

I am very satisfied with the technical support and availability.



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HOW WAS THE INITIAL SETUP?

The initial setup of this solution is very straightforward. The deployment took a few hours.

WHAT'S MY EXPERIENCE WITH PRICING, SETUP COST, AND LICENSING?

Our licensing fees are on a yearly basis.

WHAT OTHER ADVICE DO I HAVE?

This is a solution that I recommend. I would rate this solution a nine out of ten.

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