



# Veeam ONE

## Review From A Customer



From IT Central Station, the leading review site for enterprise technology solutions.

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## Review by a Real User

Verified by IT Central Station



IT Senior System Engineer, Data Integrity and IT Pharma Automation systems migration consultant at a tech services company with 51-200 employees

**Alessandro  
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### **WHAT IS MOST VALUABLE?**

Here they are features that I appreciated: Immediate alerting Scheduled historical reporting Unique enterprise backup console view One settings point location Infrastructure view Business view Data protection View VM

### **HOW HAS IT HELPED MY ORGANIZATION?**

This product gave us the ability to have a single notification point about global infrastructure. Veeam console is well integrated with Veeam Backup & Replication so, we can view, at the same time, backup health and disaster recovery replication between different sites. The historical reporting feature, gave us the ability to understand any weakness and possible strange behavior to be investigated. In any case, we utilized Veeam One and B&R in conjunction with other monitoring software to have a complete and real time situation of our infrastructure (network devices, applicative problems etc).

### **WHAT NEEDS IMPROVEMENT?**

It would be really appreciated if Veeam One could provide an OS and program monitoring solution for the VM ( exchange monitoring and queue, event viewer, Active Directory, DHCP, DNS etc) and improve grant processes to apply in case of any infrastructure problems.

### **FOR HOW LONG HAVE I USED THE SOLUTION?**

I started using it since 3 years ago in conjunction with other monitoring solutions (SCOM 2012, OpManager, VirtuaWin, Netwrix, Nagios)

### **WHAT WAS MY EXPERIENCE WITH DEPLOYMENT OF THE SOLUTION?**

I had problems getting Veeam One and Veeam Backup & Replication to coexist on the same server.



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#### **WHAT DO I THINK ABOUT THE STABILITY OF THE SOLUTION?**

Sometimes, I needed to reboot the server if it was on for a long time. I also had some performance problems if it was implemented on an old server.

#### **WHAT DO I THINK ABOUT THE SCALABILITY OF THE SOLUTION?**

Scalability wasn't an issue, but I had problems with the license files when we bought new licenses.

#### **HOW ARE CUSTOMER SERVICE AND TECHNICAL SUPPORT?**

Customer Service: It was good. Technical Support: They were great and well prepared.

#### **WHICH SOLUTION DID I USE PREVIOUSLY AND WHY DID I SWITCH?**

About virtual host, I utilized (and I am still using), Nagios, Netwrix, OpManager but I am preferring them only for OS, network devices, bandwidth utilization and application server monitoring. I liked Veeam One about VMware and HyperV server monitoring

#### **HOW WAS THE INITIAL SETUP?**

Initial setup was quite straightforward and easy.

#### **WHAT ABOUT THE IMPLEMENTATION TEAM?**

I implemented it on my own.

#### **WHAT WAS OUR ROI?**

An excellent disaster recovery plan, backup replication, and real time monitoring.

#### **WHAT'S MY EXPERIENCE WITH PRICING, SETUP COST, AND LICENSING?**

Initial setup was €10,000 in conjunction with Veeam Backup & Replication Enterprise Edition with different sites/hosts to monitor. The day to day cost, is mainly relative licensing and minimal time to maintaining it.

#### **WHICH OTHER SOLUTIONS DID I EVALUATE?**

SCOM 2012 OpManager Nagios Netwrix

#### **WHAT OTHER ADVICE DO I HAVE?**

If you already utilize Veeam Backup & Replication, it would be very important that you utilize this product to manage them together. (Other than essential licenses, the enterprise version gives you a single monitoring/backup console that sounds great).

Learn more: [Read 1 reviews of Veeam ONE](#)