



VERITAS

# Veritas Backup Exec

## Review From A Customer



From IT Central Station, the leading review site for enterprise technology solutions.

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## Review by a Real User

Verified by IT Central Station



Chief Technology Officer/Director

**Kayode Oni**

### **WHAT IS OUR PRIMARY USE CASE?**

We are a solution provider, and some of my clients are using this solution. The primary use case is to back up system applications such as SQL databases and Microsoft Exchange. It is also for backing up the user's files, which are kept on the server. This solution will back up your server, and it will work on both Windows and Linux. My experience is with an on-premises deployment model.

### **HOW HAS IT HELPED MY ORGANIZATION?**

This solution allows my clients to restore a backup from a specific point in time.

### **WHAT IS MOST VALUABLE?**

This solution creates a differential backup to reduce storage requirements. This solution is not complex and you do not have to be too technical to use it. Veritas offers granular restore, which is an option that many other solutions do not have. It allows you to restore, for example, a single SharePoint document, rather than an entire site.

### **WHAT NEEDS IMPROVEMENT?**

The price of this solution is very high. It has a lot of features, but it is still kind of expensive for emerging markets, for example, in Africa. The problem comes from the fact that it costs more to back up the data than it is actually worth. A client may ask: "Why should I spend ten thousand dollars to back up data that is worth only two thousand?" They need to have a customizable license, or a different license for countries with emergent markets, such as Nigeria. Nigeria is a very big market, with a population of two hundred million, but it is also a competitive market and products need to be priced competitively in order to remain. I would like to see an unlimited appliance that does not have a backup limit. If I have a customer who chooses to use the backup appliance then they should not be limited to, for example, ten terabytes.



**WHAT DO I THINK ABOUT THE STABILITY OF THE SOLUTION?**

This solution is very stable.

**WHAT DO I THINK ABOUT THE SCALABILITY OF THE SOLUTION?**

This solution scales very easily. As soon as you add a new server, it backs it up immediately.

**HOW ARE CUSTOMER SERVICE AND TECHNICAL SUPPORT?**

Technical support for this solution is very good. When you run into a problem you can call them at any time. They respond very quickly and are ready to assist you.

**HOW WAS THE INITIAL SETUP?**

The initial setup of this solution is not difficult. It takes between forty-five minutes and an hour to set up.

**WHAT ABOUT THE IMPLEMENTATION TEAM?**

I deploy this solution for my clients, and I contact Vertias if I have any trouble. They ensure that you have a successful implementation. Depending on the size of the environment, the deployment can take two or three days. The number of people required to maintain this solution depends on the complexity of the environment, but I would say that one or two people is sufficient.

**WHAT WAS OUR ROI?**

When my customers see the price of this solution, they are unsure whether they will ever see a return on their investment.

**WHAT'S MY EXPERIENCE WITH PRICING, SETUP COST, AND LICENSING?**

There is an evaluation license available to test this solution.

**WHICH OTHER SOLUTIONS DID I EVALUATE?**

My clients have used Micro Focus Data Protector (when it was called HP Data Protector), and they were not satisfied with it.

**WHAT OTHER ADVICE DO I HAVE?**

Depending on the size of the data being backed up, it can take a couple of hours to complete. This is a solution that keeps evolving with technology. They know the trend of cyber attacks, so Veritas try as much as possible to build up their backup solution to combat whatever attack is in trend. They recently sent me a document that shows that their data protection can mitigate against ransomware. This is good for enterprise clients because it shows that they are thinking of their customers. A lot of organizations today are afraid of ransomware, and Veritas is ensuring that they are strengthening their data protection to combat or mitigate such attacks. It is something that any enterprise needs to embrace. I have used other data protection solutions and I see Veritas as one of the best in the market. This solution also has options, such as granular restore, that are not available in other products. I would rate this solution a ten out of ten.

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