



VMware SRM

Review From A Customer



From IT Central Station, the leading review site for enterprise technology solutions.

Review by a Real User

Verified by IT Central Station



Senior IT Virtualization Architect at a tech services company with 501-1,000 employees

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VALUABLE FEATURES

Centralized recovery plans for thousands of VMs, Non-disruptive recovery testing, Automated DR workflows.

IMPROVEMENTS TO MY ORGANIZATION

Lowers the cost of DR management, Eliminates clexity and risk of manual processes, Enables fast and highly predictable RTOs.

ROOM FOR IMPROVEMENT

In my opinion if Vmware added some function to detect the business critical applications like oracle, exchange to help monitor these applications for disaster recovery .

USE OF SOLUTION

7 years on many international projects.

DEPLOYMENT ISSUES

In the earlier versions I had some issue, however all of them resolved now.

STABILITY ISSUES

No issues with stability.

SCALABILITY ISSUES

No issues with scalability.



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CUSTOMER SERVICE AND TECHNICAL SUPPORT

Customer Service: Excellent, I had some issues for trouble shooting which was far from my knowledge and vmware customer service remotely solved the problem. Technical Support: Excellent

PREVIOUS SOLUTIONS

Yes, I used other products like Storage replications or some other software like "double take." The problem with storage replication was that it was so risky and unstable to manually bring the application up on DR site, besides taking more time to restore. Other software, like double take, we needed to do lot of effort on each application separately which makes the solution more complex.

INITIAL SETUP

In some basic installations, it is very straightforward, but for enterprise customers it makes sense to do some extra steps to protect applications and boot order.

IMPLEMENTATION TEAM

Both, In my experience vendor teams like HP, EMC or net app, didn't have much experience with this product, especially for the last 5 years, I mainly have to help them understand the solution.

ROI

Based on average of downtime cost on DR and how automation can help to bring the business on, SRM can reduce the cost nearly 50 percent; moreover you don't need to have SAN storage on DR.

PRICING, SETUP COST AND LICENSING

Setup cost was based on number of vms and protection plan, and if communication DR site has no any issue, within two weeks all setup can normally be finished and cost is around \$300- \$350 per day.

OTHER SOLUTIONS CONSIDERED

For some customer who want to protect small number of of applications, I will recommend to go with vendor disaster recovery solution, like Oracle data guard for oracle DB or Microsoft exchange replication or SQL log shipping for Microsoft SQL products.

OTHER ADVICE

VMware SRM can handle all of the challenge of replication and disaster recovery in a simple way.

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