



# VMware vRealize Operations (vROps)

## Review From A Customer



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## Review by a Real User

Verified by IT Central Station



Senior System Analyst

**it\_user730482**

### **WHAT IS MOST VALUABLE?**

The blueprint catalog. It's easy to use the interface when you login.

### **HOW HAS IT HELPED MY ORGANIZATION?**

For doing automation.

### **WHAT NEEDS IMPROVEMENT?**

I would like to see the UI improved. For the next release, I would like to see: Easier setup Easy installation Easier configuration.

### **WHAT DO I THINK ABOUT THE STABILITY OF THE SOLUTION?**

The stability is good.

### **WHAT DO I THINK ABOUT THE SCALABILITY OF THE SOLUTION?**

The scalability is good.

### **HOW ARE CUSTOMER SERVICE AND TECHNICAL SUPPORT?**

The technical support is good.

### **WHICH SOLUTION DID I USE PREVIOUSLY AND WHY DID I SWITCH?**

We had a central cloud platform and also the old vCenter cloud. We moved to vROps because of the technology trend. Everybody was going to private cloud and public cloud. We wanted to have a private cloud and public cloud that we could hook with a public cloud.



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### HOW WAS THE INITIAL SETUP?

I was involved in the initial setup. It wasn't straightforward. They need to make it more user-friendly.

### WHICH OTHER SOLUTIONS DID I EVALUATE?

Citrix.

### WHAT OTHER ADVICE DO I HAVE?

Most important criteria when selecting a vendor: initial cost.

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