



VMware vSphere

Review From A Customer



From IT Central Station, the leading review site for enterprise technology solutions.

Review by a Real User

Verified by IT Central Station



System Administrator at a university with
1,001-5,000 employees

it_user271026

WHAT IS MOST VALUABLE?

Storage VMotion High Availability Distributed Resource Scheduler

HOW HAS IT HELPED MY ORGANIZATION?

We started moving to a virtual environment using VMWare very early on, and now more than 80% of our servers are virtual. We had a big server farm before, and our data center was filled with servers, now all our servers fit in one rack. Also, on physical machines increasing resources is a very difficult task, requiring downtime, but with VMs, we can do it on the fly.

WHAT NEEDS IMPROVEMENT?

They should have a good built-in backup feature. Although there is a built-in feature already, it is called VMWare Data Protection, but it is not at all user friendly.

FOR HOW LONG HAVE I USED THE SOLUTION?

I've used it for more than six years.

WHAT WAS MY EXPERIENCE WITH DEPLOYMENT OF THE SOLUTION?

No issues encountered.

WHAT DO I THINK ABOUT THE STABILITY OF THE SOLUTION?

No issues encountered.

WHAT DO I THINK ABOUT THE SCALABILITY OF THE SOLUTION?

No issues encountered.



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HOW ARE CUSTOMER SERVICE AND TECHNICAL SUPPORT?

Customer Service: It's very good. Technical Support: It's very good.

WHICH SOLUTION DID I USE PREVIOUSLY AND WHY DID I SWITCH?

No previous solution was used.

HOW WAS THE INITIAL SETUP?

It was straightforward.

WHAT ABOUT THE IMPLEMENTATION TEAM?

I did it myself.

WHAT WAS OUR ROI?

It is very high.

WHAT'S MY EXPERIENCE WITH PRICING, SETUP COST, AND LICENSING?

Pricing is high as VMWare's cost is always high.

WHICH OTHER SOLUTIONS DID I EVALUATE?

No other options were evaluated.

WHAT OTHER ADVICE DO I HAVE?

It is a very good solution and it is stable.

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