



VMware vSphere

Review From A Customer



From IT Central Station, the leading review site for enterprise technology solutions.

Review by a Real User

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IT Professional with 5,001-10,000 employees

ITProfes763a

WHAT IS OUR PRIMARY USE CASE?

I'm building a VDI center and a second-tier user. In terms of mission-critical apps, we use it for our executive pool of users to secure their everyday work. Sometimes we use it for distance education programs as well. It has been performing pretty well.

HOW HAS IT HELPED MY ORGANIZATION?

We have seen a boost in performance in terms of delivery, but in everyday work, it's just like any other. Our delivery lift is probably more than 50 percent. In terms of delivery, very often we would have requests for adding some new applications which were not previously there. And in previous deliveries, we would have to lose a day or so to prepare the application. Today it takes me about two hours at the most.

WHAT IS MOST VALUABLE?

Its most valuable features are reliability, for sure, and quickness in getting the job done. I can spin off 100 or 200 machines in the matter of half an hour.

WHAT NEEDS IMPROVEMENT?

If I could talk to the engineers I would probably suggest a little bit different approach. There's a process that includes base-lining, then installing the program, and then doing the differentiation. That kind of approach for delivering applications, in my opinion, is way quicker. That approach would take me not more than half an hour to prepare any application. That's a feature I would like to see.

FOR HOW LONG HAVE I USED THE SOLUTION?

One to three years.



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WHAT DO I THINK ABOUT THE STABILITY OF THE SOLUTION?

We haven't had any stability problems.

WHAT DO I THINK ABOUT THE SCALABILITY OF THE SOLUTION?

From my point of view, it scales really well; in terms of storage, I don't know.

WHAT OTHER ADVICE DO I HAVE?

Test it, give it a try, and see how it goes. Definitely try it. For me, the most important criteria when looking for a vendor are reliability ease of use customer support. I would rate it at eight out of 10 because there is still room for improvement. However, we are not using the full extent of the product so I might be wrong. There is some room for improvement in the ease of use.

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