



WatchGuard XTM [EOL]

Review From A Customer



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From IT Central Station, the leading review site for enterprise technology solutions.

Review by a Real User

Verified by IT Central Station



Systems Engineer at a tech services company with 51-200 employees

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WHAT IS MOST VALUABLE?

The connections of the VPN The accessibility of the firewall from outside The stability of the machine A great security firewall that can be fully customized The anti-Spam feature

HOW HAS IT HELPED MY ORGANIZATION?

XTM is more effective and friendly to use than our previous solution. It's not, of course 10/10, but I have one very good machine and instead of three machines, and it also provides me with very good VPN tunnel stability.

WHAT NEEDS IMPROVEMENT?

I think the anti-Spam feature, and the real time log to inspect the bandwidth users both need improving.

FOR HOW LONG HAVE I USED THE SOLUTION?

I've used it for about two years.

WHAT WAS MY EXPERIENCE WITH DEPLOYMENT OF THE SOLUTION?

No issues encountered.

WHAT DO I THINK ABOUT THE STABILITY OF THE SOLUTION?

No issues encountered.

WHAT DO I THINK ABOUT THE SCALABILITY OF THE SOLUTION?

No issues encountered.



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HOW ARE CUSTOMER SERVICE AND TECHNICAL SUPPORT?

Customer Service: It's perfect. Technical Support: It's excellent.

WHICH SOLUTION DID I USE PREVIOUSLY AND WHY DID I SWITCH?

Before implementing XTM, I had three separate machines - Anti-Spam Firewall Web filtering server

HOW WAS THE INITIAL SETUP?

It's a complicated setup and it has to be followed step by step between the previous configuration of Cisco Pix to XTM.

WHAT ABOUT THE IMPLEMENTATION TEAM?

We used a vendor team who are very good.

WHICH OTHER SOLUTIONS DID I EVALUATE?

We told different vendors about our previous configuration, and what they suggested was the best solution they could offer with a low cost

WHAT OTHER ADVICE DO I HAVE?

It's a very good product very good characteristics, and in the end it does do what you want it to. However, for a new user, it does not have a very friendly GUI for when you want live information about the bandwidth (users, lines etc.).

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