



# Webex

# Review From A Customer



From IT Central Station, the leading review site for enterprise technology solutions.

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## Review by a Real User

Verified by IT Central Station



CIO at a tech services company

it\_user667461

### **WHAT IS MOST VALUABLE?**

Simple, yet powerful! Excellent mobile interface (Android user here). Everything from registration to team creation and collaboration feels smooth and seamless!

### **HOW HAS IT HELPED MY ORGANIZATION?**

Great collaboration tools included!

### **WHAT NEEDS IMPROVEMENT?**

Instant messaging, video conferencing, document sharing... collaboration!

### **FOR HOW LONG HAVE I USED THE SOLUTION?**

I'm new to the product.

### **WHAT WAS MY EXPERIENCE WITH DEPLOYMENT OF THE SOLUTION?**

I have not encountered any deployment issues.

### **WHAT DO I THINK ABOUT THE STABILITY OF THE SOLUTION?**

I have not encountered any stability issues.

### **WHAT DO I THINK ABOUT THE SCALABILITY OF THE SOLUTION?**

I have not encountered any scalability issues.



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**HOW ARE CUSTOMER SERVICE AND TECHNICAL SUPPORT?**

Customer Service: Customer service is excellent! Technical Support: N/A

**WHICH SOLUTION DID I USE PREVIOUSLY AND WHY DID I SWITCH?**

We did not previously use a different solution.

**HOW WAS THE INITIAL SETUP?**

Initial setup was a breeze.

**WHAT ABOUT THE IMPLEMENTATION TEAM?**

An in-house team implemented it.

**WHICH OTHER SOLUTIONS DID I EVALUATE?**

Before choosing this product, I did not evaluate other options.

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