



# Webex

# Review From A Customer



From IT Central Station, the leading review site for enterprise technology solutions.

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## Review by a Real User

Verified by IT Central Station



Financial Consultant

it\_user224919

### **HOW HAS IT HELPED MY ORGANIZATION?**

It allows me to conduct meetings, share files, record events, chat, and have presentations with co-workers.

### **WHAT IS MOST VALUABLE?**

Webinar.

### **WHAT NEEDS IMPROVEMENT?**

The charges for US and Asia vary greatly. It costs more to subscribe to WebEx in Asia.

### **FOR HOW LONG HAVE I USED THE SOLUTION?**

Three to five years.

### **WHAT DO I THINK ABOUT THE STABILITY OF THE SOLUTION?**

No stability issues.

### **WHAT DO I THINK ABOUT THE SCALABILITY OF THE SOLUTION?**

No scalability issues.

### **HOW IS CUSTOMER SERVICE AND TECHNICAL SUPPORT?**

Very good. Phone support is available 24/7 to get technical help.

### **WHICH SOLUTIONS DID WE USE PREVIOUSLY?**

I have recently switched to a different solution. WebEx is more costly. There are equivalent solutions at a lower cost.



[Read 5 reviews of Webex](#)

**HOW WAS THE INITIAL SETUP?**

Set up is convenient.

**WHAT'S MY EXPERIENCE WITH PRICING, SETUP COST, AND LICENSING?**

WebEx is cost effective if the company or individual is located in the US.

**WHICH OTHER SOLUTIONS DID I EVALUATE?**

Zoom is a good equivalent and alternative.

**WHAT OTHER ADVICE DO I HAVE?**

If you are not located in the US, do consider Zoom.

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