



Wrike

Review From A Customer



[Read 1 reviews of Wrike](#)

From IT Central Station, the leading review site for enterprise technology solutions.

Review by a Real User

Verified by IT Central Station



Environmental Consultant with 51-200 employees

it_user175584

WHAT IS MOST VALUABLE?

Project planning and Scheduling.

HOW HAS IT HELPED MY ORGANIZATION?

The improvement was quickly seen in project planning and execution because all people involved know which tasks are assigned and to whom.

WHAT NEEDS IMPROVEMENT?

They need to make possible for the existing an project folder to be saved as a template.

FOR HOW LONG HAVE I USED THE SOLUTION?

Approximately one year.

WHAT WAS MY EXPERIENCE WITH DEPLOYMENT OF THE SOLUTION?

No major issues I have come across besides the comments that some people who are involved in a project may not have received them. Wrike is the best only when you minimize the screen, as the letters can become to small to read.

WHAT DO I THINK ABOUT THE STABILITY OF THE SOLUTION?

No issues encountered.

HOW ARE CUSTOMER SERVICE AND TECHNICAL SUPPORT?

Customer Service: 9/10 Technical Support: 9/10



[Read 1 reviews of Wrike](#)

WHICH SOLUTION DID I USE PREVIOUSLY AND WHY DID I SWITCH?

No previous solution used.

HOW WAS THE INITIAL SETUP?

It was complex starting with creation of project folders, tasks, schedules and assignment of task to people involved in certain projects.

WHAT ABOUT THE IMPLEMENTATION TEAM?

Through a vendor, 9/10.

WHAT WAS OUR ROI?

I recommend the products to others because it is a powerful tool in project management

WHICH OTHER SOLUTIONS DID I EVALUATE?

I have forgotten which other ones we evaluated.

WHAT OTHER ADVICE DO I HAVE?

I recommend to always rely on the product and support.

Learn more: [Read 1 reviews of Wrike](#)