



Wrike

Review From A Customer



From IT Central Station, the leading review site for enterprise technology solutions.

Review by a Real User

Verified by IT Central Station



Constructor at a manufacturing company

it_user341901

WHAT IS MOST VALUABLE?

I find it flexible as tasks can be easily categorized to allow you to handle your work in a variety of ways. In the dashboard, you have a perfect overview to all assigned, to do, and overdue tasks and in activity stream, you get news about the work that is done in your team. Wrike is improving continually and over time they have developed many features in order to achieve better efficiency.

HOW HAS IT HELPED MY ORGANIZATION?

The communication between other departments in our company is much better and helps to get things done more effectively. Communication without emailing!

WHAT NEEDS IMPROVEMENT?

Unfortunately there are a few dislikes: Various exports like the whole folder structure with the users who are directly shared with or the users/collaborators full list is not working. No flexibility for group avatars or platform colours or fonts. Lack of administrative control.

FOR HOW LONG HAVE I USED THE SOLUTION?

For two years.

WHAT WAS MY EXPERIENCE WITH DEPLOYMENT OF THE SOLUTION?

No.

WHAT DO I THINK ABOUT THE STABILITY OF THE SOLUTION?

From time to time, the pages are loaded incorrectly or it takes a long time. But it retains all information!

Wrike



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WHAT DO I THINK ABOUT THE SCALABILITY OF THE SOLUTION?

No.

HOW IS CUSTOMER SERVICE AND TECHNICAL SUPPORT?

Customer Service: Very good. Technical Support: They take user feedback to make their changes. Perfect!

WHICH SOLUTIONS DID WE USE PREVIOUSLY?

No.

HOW WAS THE INITIAL SETUP?

No problem! It is a browser-based solution and adjustment of accounts was very easy.

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