



Wrike

Review From A Customer



From IT Central Station, the leading review site for enterprise technology solutions.

Review by a Real User

Verified by IT Central Station



IT Quality Section Head at a transportation company with 1,001-5,000 employees

Ahmed Shehata

WHAT IS OUR PRIMARY USE CASE?

Our IT management was looking for project and task management tool for the IT Staff, and after our research, this is the solution that was selected.

HOW HAS IT HELPED MY ORGANIZATION?

This is a good tool for project progress tracking and sharing tasks with internal and external parties. It enables us to collaborate faster and better progress on our projects. At the same time, our management has a good view of our progress by using the Wrike dashboards

WHAT IS MOST VALUABLE?

We find many of the features valuable, including:

USER INTERFACE

ALTERNATIVE DASHBOARDS

SIMPLE TASK AND SUBTASK CREATION AND ASSIGNMENT

MY WORK VIEW

SECURITY FEATURES

INTEGRATION FEATURES

SIMPLE ADMINISTRATION AND ACCOUNT MANAGEMENT

ACCOUNT TYPES, WHICH PROVIDE A GOOD DISTRIBUTION OF EXTERNAL AND INTERNAL USERS LICENSES

INDIVIDUAL WORKSPACES

What needs improvement?



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WE FACED A LOT OF ISSUES WITH THE MOBILE APPLICATION, ESPECIALLY WITH THE IOS VERSION. IT NEEDS ENHANCEMENTS AND UPDATES. WE FACED AN ISSUE WITH THE WRIKE OUTLOOK ADD-ON; IT IS ONLY AVAILABLE FOR MICROSOFT OFFICE 365, AND NOT THE ON-PREMISE VERSION.

For how long have I used the solution?

WE HAVE BEEN USING THIS SOLUTION FOR ONE YEAR.

Which other solutions did I evaluate?

WE RESEARCHED AND TESTED A LOT OF APPLICATIONS IN OUR SEARCH FOR THE PROPER TOOL, AND IN THE END, WE SELECTED WRIKE.

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