

Zerto

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Review From A Customer

From IT Central Station, the leading review site for enterprise technology solutions.

Review by a Real User

Verified by IT Central Station



Data Backup Engineer at a tech services company

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WHAT IS MOST VALUABLE?

It is easy to setup and manage.

HOW HAS IT HELPED MY ORGANIZATION?

Provides a simple interface for VM DR.

WHAT NEEDS IMPROVEMENT?

Needs compatibility with multi-tiered applications, such as Sharepoint, for testing.

FOR HOW LONG HAVE I USED THE SOLUTION?

One to two years.

WHAT DO I THINK ABOUT THE STABILITY OF THE SOLUTION?

No.

WHAT DO I THINK ABOUT THE SCALABILITY OF THE SOLUTION?

No.

HOW IS CUSTOMER SERVICE AND TECHNICAL SUPPORT?

Fair, depending on which location you get in contact with: They can be difficult to deal with and don't understand the product in which they are servicing.



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WHICH SOLUTIONS DID WE USE PREVIOUSLY?

Not applicable.

HOW WAS THE INITIAL SETUP?

It is very straightforward. A simple wizard to install.

WHAT'S MY EXPERIENCE WITH PRICING, SETUP COST, AND LICENSING?

I didn't personally deal with the licensing structure.

WHICH OTHER SOLUTIONS DID I EVALUATE?

You should evaluate Site Recovery Manager by VMware. It is more expensive, but works better.

WHAT OTHER ADVICE DO I HAVE?

Ensure you run an evaluation and test failovers to verify it will meet your individualized needs.

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