



# Micro Focus ALM

## Review From A Customer

From IT Central Station, the leading review site for enterprise technology solutions.

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## Review by a Real User

Verified by IT Central Station



QA Technical Lead at a Consumer Goods  
with 1,001-5,000 employees

**it\_user468276**

### **WHAT IS MOST VALUABLE?**

The Central Repository is key for us.

### **HOW HAS IT HELPED MY ORGANIZATION?**

It has sped up our regression testing cycle almost three times what it is if we do it manually.

### **WHAT NEEDS IMPROVEMENT?**

Tighter integration between ALM and UFT, especially from a reporting perspective, for automation reporting. We currently run into reporting issues.

### **FOR HOW LONG HAVE I USED THE SOLUTION?**

We've been using it for around a year.

### **WHAT DO I THINK ABOUT THE STABILITY OF THE SOLUTION?**

ALM's been pretty rock solid for us. Getting it to interact with UFT nicely has been a challenge for us sometimes. There's good integration in my opinion, but it just needs to be a little more rock solid.

### **WHAT DO I THINK ABOUT THE SCALABILITY OF THE SOLUTION?**

It's been able to scale to our needs.

### **HOW ARE CUSTOMER SERVICE AND TECHNICAL SUPPORT?**

Good, sometimes a little slow, but overall pretty good.

**WHICH SOLUTION DID I USE PREVIOUSLY AND WHY DID I SWITCH?**

We didn't have any other solution in place, and needed to have a much better solution than doing testing with Excel files.

**HOW WAS THE INITIAL SETUP?**

It's straightforward.

**WHICH OTHER SOLUTIONS DID I EVALUATE?**

HPE was one of the very few that we actually had on the list. We went with HPE because my boss was very familiar with the product, and felt it fit our organization's needs extremely well.

**WHAT OTHER ADVICE DO I HAVE?**

Give it a shot, if you take the time to invest in it, it works.

Learn more: [Read 10 reviews of Micro Focus ALM](#)