



Micro Focus Network Node Manager

Review From A Customer

Micro Focus Network Node Manager

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From IT Central Station, the leading review site for enterprise technology solutions.

Review by a Real User

Verified by IT Central Station



William Linn

Enterprise System Management at a tech services company with 51-200 employees

WHAT IS MOST VALUABLE?

Effectively monitor networks physical and virtual devices. SPI's that provide functional reports and metrics. Integrates with other tools and products to give oversight of networks and systems.

HOW HAS IT HELPED MY ORGANIZATION?

Miss very few events. Rich reporting features.

WHAT NEEDS IMPROVEMENT?

A little better documentation, books updated like HP Network Node Manager: Getting Started.

FOR HOW LONG HAVE I USED THE SOLUTION?

Since NNM was version 4.

WHAT WAS MY EXPERIENCE WITH DEPLOYMENT OF THE SOLUTION?

Some, but they can be worked though with HP Support.

WHAT DO I THINK ABOUT THE STABILITY OF THE SOLUTION?

No

WHAT DO I THINK ABOUT THE SCALABILITY OF THE SOLUTION?

No

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HOW ARE CUSTOMER SERVICE AND TECHNICAL SUPPORT?

Customer Service: Good Technical Support: Good

WHICH SOLUTION DID I USE PREVIOUSLY AND WHY DID I SWITCH?

No

HOW WAS THE INITIAL SETUP?

Straight forward, though experience in installing or updating the tool is a must. The technical documentation is takes experience and much reading to master.

WHAT ABOUT THE IMPLEMENTATION TEAM?

In house. I have installed, upgraded NNM from version 4 though 10.10.

WHAT'S MY EXPERIENCE WITH PRICING, SETUP COST, AND LICENSING?

Like any enterprise solutions it has a cost. Not only in initial price, but in time to do advanced configuration and maintenance of the product.

WHICH OTHER SOLUTIONS DID I EVALUATE?

No

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