



# Quality Center

# Review From A Customer

From IT Central Station, the leading review site for enterprise technology solutions.

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## Review by a Real User

Verified by IT Central Station



Test Manager/Senior Testing Engineer at a tech services company with 1,001-5,000 employees

it\_user279996

### VALUABLE FEATURES:

#### REQUIREMENTS

#### TEST PLAN/LAB

#### DEFECTS

THE SPRINTER IS A GREAT FEATURE IN THE MANUAL RUNNER.

#### REPORTING

#### ANALYSIS

#### VERSION CONTROL

#### EXPORTING AND IMPORTING

#### DOCUMENT GENERATOR

DEFECTS SYNCHRONIZATION TO OTHER TOOLS LIKE BORLAND STARTEAM AND JIRA, FOR EXAMPLE

### ROOM FOR IMPROVEMENT:

**ACCESSIBILITY! THE REASON I GAVE IT A 9 NOT 10, IS THAT I DOESN'T SUPPORT APPLE MACHINES OR ANY BROWSERS OTHER THAN IE, AND EVEN THEN, LATER THAN IE 10! THIS IS A BIG PROBLEM IF THE DEVELOPMENT TEAM WHO SHOULD BE WORKING ON DEFECTS ARE USING APPLE MACHINES, WHICH IS VERY COMMON. THIS IS ALSO A BIG PROBLEM FOR US IF HIGHER MANAGEMENT WANTS TO TAKE A LOOK ON DEFECTS FOR ONE REASON OR THE OTHER. THEY ARE USUALLY ON THE RUN AND CAN'T ACCESS IT USING THEIR IPADS, FOR EXAMPLE. THIS IS A PROBLEM THAT JIRA SOLVED, AND IT'S NOW PRACTICALLY ACCESSIBLE FROM ANY BROWSER ON ANY TYPE OF OPERATING SYSTEM, AND CAN BE OPENED ON A CELLPHONE/TABLET BROWSER OR THROUGH MOBILE APPLICATIONS. IT'S PERFECT WHEN IT COMES TO ACCESSIBILITY AND THIS IS WHAT QUALITY CENTER DESPERATELY NEEDS.**

**USE OF SOLUTION:**

**I HAVE BEEN USING IT FOR MORE THAN SIX YEARS.**

**STABILITY ISSUES:**

**PERFORMANCE ISSUES ARE VERY COMMON. THE DEGRADATION OF PERFORMANCE AND CONSEQUENT FAILURES CONTINUOUSLY HAPPEN. "FAILED TO LOGIN" ERRORS ARE COMMON AS WELL, AND SOME RANDOM ISSUES LIKE CREATING THE ISSUE TWICE AND DELETING ONE DELETES THE OTHER, ETC.**

**SCALABILITY ISSUES:**

**NO ISSUES ENCOUNTERED.**

**OTHER ADVICE:**

**IT'S THE PERFECT TOOL FOR TESTING PURPOSES, BUT YOU NEED TO CONSIDER OTHER OPTIONS IF DEVELOPMENT TEAMS DO NOT USE THE ENVIRONMENTS SUPPORTED BY QUALITY CENTER.**