



CA Cleanup

Review From A Customer



From IT Central Station, the leading review site for enterprise technology solutions.

Review by a Real User

Verified by IT Central Station



Information Security Engineer at a financial services firm with 1,001-5,000 employees

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VALUABLE FEATURES

It attempts to record the usage of profiles and resources attached to a particular user. The idea is that it looks forward in the database, so if it's not showing any activity, you can get rid of that profile.

ROOM FOR IMPROVEMENT

It presents problems. The problem is, if I give someone access to it, I can't control the scope of what they can see. They can see everything. I want to make the information available and more integrated with other security components, and I want it to be more reliable. It also needs acknowledgement that clean-up data can come from temporary cloned environments that somehow need to be incorporated into enterprise view of usage.

STABILITY ISSUES

The stability is fine. We've worked through quite a few bugs over the past five to six years. Sometimes it took some time to fix, but we passed all that. They came out with an enhancement, we installed it, and found that it couldn't do everything we wanted.

SCALABILITY ISSUES

There have been no problems with scaling it.

CUSTOMER SERVICE AND TECHNICAL SUPPORT

Technical support is good, and they're great once they agree there's a problem.

INITIAL SETUP

I wasn't involved in the initial setup as others in my group handled that.



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OTHER ADVICE

Use it as an indication of data, not as gospel. Don't take action based solely on it. We don't rely on it as gospel.

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