



# Checkmarx

# Review From A Customer



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## Review by a Real User

Verified by IT Central Station



Sr. Security Engineer at SugarCRM

**Yafes Duygulutuna**

### **HOW HAS IT HELPED MY ORGANIZATION?**

Put the vulnerability details area on the right side of the application or it may be changeable Save and reset screen configuration

### **WHAT IS MOST VALUABLE?**

Vulnerability details part.

### **WHAT NEEDS IMPROVEMENT?**

Vulnerability details: Reduce false positive results and improve it by providing more details how I can resolve the vulnerability. Implementing a blackout time for any user or teams: Needs improvement. I need to place limits for some users or teams within a specific time frame. For example, between 02:00 to 06:00. They can't start any scanning during that time, even if they have scanner privileges.

### **WHAT DO I THINK ABOUT THE STABILITY OF THE SOLUTION?**

In the latest version, the session logout doesn't work properly.

### **WHAT DO I THINK ABOUT THE SCALABILITY OF THE SOLUTION?**

We have two engine licenses, but we can't scan two projects at the same time.

### **HOW ARE CUSTOMER SERVICE AND TECHNICAL SUPPORT?**

I would give technical support a rating of 9/10.

### **WHICH SOLUTION DID I USE PREVIOUSLY AND WHY DID I SWITCH?**

We were using Fortify. Its software capability was limited in terms of mobile code scanning.



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**HOW WAS THE INITIAL SETUP?**

The initial setup was very easy.

**WHAT'S MY EXPERIENCE WITH PRICING, SETUP COST, AND LICENSING?**

We don't have any specific advice about these issues.

**WHICH OTHER SOLUTIONS DID I EVALUATE?**

We evaluated Fortify and AppScan.

**WHAT OTHER ADVICE DO I HAVE?**

I don't like the latest license update. I can't set a limit for the reviewer account.

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