



Dell EMC

Dell EMC Data Domain Boost

Review From A Customer



From IT Central Station, the leading review site for enterprise technology solutions.

Review by a Real User

Verified by IT Central Station



Senior Consultant at a healthcare company

reviewer884067

WHAT IS OUR PRIMARY USE CASE?

We use the solution mostly on-premises.

WHAT IS MOST VALUABLE?

The functionality is very good. DD Boost and DD entry replication are used in almost all backup concepts. Those are the most used features.

WHAT NEEDS IMPROVEMENT?

The management interfaces are quite good at the moment. The multi-tier functionality can be improved, but it is quite good. They could improve replication and perhaps support additional sharing network protocols. I would also like to see a better implementation of NFS Version 3, but it is already implemented and quite usable as it is.

FOR HOW LONG HAVE I USED THE SOLUTION?

We've had experience with Data Domain for the last eight years.

WHAT DO I THINK ABOUT THE STABILITY OF THE SOLUTION?

It is stable to use.

WHAT DO I THINK ABOUT THE SCALABILITY OF THE SOLUTION?

The scalability depends on the licensing model, but it is quite good. Usually, my direct customer is an enterprise, but we also have customers in the small and mid-range sectors. The hardware platform is cost intense, so for small and mid-range, this product is not the best choice.



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HOW ARE CUSTOMER SERVICE AND TECHNICAL SUPPORT?

The support for the DDB is about eight out of ten.

HOW WAS THE INITIAL SETUP?

The initial setup was straightforward. You need to have experience in handling storage platforms, but from that point of view it's quite straightforward.

WHAT OTHER ADVICE DO I HAVE?

I would recommend this product. I would rate it as nine of ten, overall.

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