



DELLEMC

EMC Data Domain

Review From A Customer



From IT Central Station, the leading review site for enterprise technology solutions.

Review by a Real User

Verified by IT Central Station



Backup Engineer, AVP at a financial services firm with 1,001-5,000 employees

it_user158214

VALUABLE FEATURES

Stability, replication,

IMPROVEMENTS TO MY ORGANIZATION

Could fully automate backup process with 1500 backup clients (machines).

ROOM FOR IMPROVEMENT

Smarter & better deduplication, CLI shell should have more options for managing this product.

USE OF SOLUTION

4 years.

DEPLOYMENT ISSUES

Yes, but it related to hard disk manufacturer, not product itself.

STABILITY ISSUES

No.

SCALABILITY ISSUES

Haven't scaled it yet.

CUSTOMER SERVICE AND TECHNICAL SUPPORT

Customer Service: 4/5 Technical Support: 4/5



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PREVIOUS SOLUTIONS

Before we used EMC VTL, an awful and nasty product from EMC with lots of manual work.

INITIAL SETUP

Initial straightforward.

IMPLEMENTATION TEAM

Via vendor with excellent support.

ROI

100%.

PRICING, SETUP COST AND LICENSING

We have special discount from EMC.

OTHER ADVICE

Would recommend.

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