



Dell EMC

# EMC Data Domain

## Review From A Customer



From IT Central Station, the leading review site for enterprise technology solutions.

---

## Review by a Real User

Verified by IT Central Station



Sr. Tech Lead with 5,001-10,000 employees

**it\_user159876**

### **WHAT IS MOST VALUABLE?**

Fast backup for complex and huge size data.

### **HOW HAS IT HELPED MY ORGANIZATION?**

My Organisation provides Backup as services. DD useful for shared platform for customers.

### **WHAT NEEDS IMPROVEMENT?**

From a technical point of view, all EMC products have to improve the troubleshoot feature like, log should be in human readable format.

### **FOR HOW LONG HAVE I USED THE SOLUTION?**

Past 5 to 6 years.

### **WHAT WAS MY EXPERIENCE WITH DEPLOYMENT OF THE SOLUTION?**

Easy to deploy.

### **WHAT DO I THINK ABOUT THE STABILITY OF THE SOLUTION?**

Wrong integration is always the

### **WHAT DO I THINK ABOUT THE SCALABILITY OF THE SOLUTION?**

Not yet.



[Read 12 reviews of EMC Data Domain](#)

**HOW ARE CUSTOMER SERVICE AND TECHNICAL SUPPORT?**

Customer Service: 3.5/5 Technical Support: 3.5/5

**WHICH SOLUTION DID I USE PREVIOUSLY AND WHY DID I SWITCH?**

I used Sympana commvault and CA Arcserve. Both the products are good for small organisations but not up to the mark for enterprise level.

**WHAT ABOUT THE IMPLEMENTATION TEAM?**

Through vendor team; try to just know how to fix the hardware and plug the networker cable. Rest of the things we had to do remotely.

**WHICH OTHER SOLUTIONS DID I EVALUATE?**

For enterprise level backup solution – No .

**WHAT OTHER ADVICE DO I HAVE?**

I recommend EMC products due to their stability.

Learn more: [Read 12 reviews of EMC Data Domain](#)