



HITACHI  
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# Hitachi Tiered Storage Manager

## Review From A Customer



## Hitachi Tiered Storage Manager

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From IT Central Station, the leading review site for enterprise technology solutions.

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## Review by a Real User

Verified by IT Central Station



IT Storage Consultant with 51-200 employees

it\_user157917

### WHAT IS MOST VALUABLE?

Moving data online and swapping legacy disks to new disks without any business impact.

### HOW HAS IT HELPED MY ORGANIZATION?

Time and cost of resources, to migrate data from one storage to another with minimal business impact is bit tricky, this production does all this in single console without business impact.

### WHAT NEEDS IMPROVEMENT?

Progress refresh while data copy.

### FOR HOW LONG HAVE I USED THE SOLUTION?

6 years.

### WHAT WAS MY EXPERIENCE WITH DEPLOYMENT OF THE SOLUTION?

No.

### WHAT DO I THINK ABOUT THE STABILITY OF THE SOLUTION?

No.

### WHAT DO I THINK ABOUT THE SCALABILITY OF THE SOLUTION?

No.



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### **HOW ARE CUSTOMER SERVICE AND TECHNICAL SUPPORT?**

Customer Service: 4 out of 5. Technical Support: 4 out of 5.

### **WHICH SOLUTION DID I USE PREVIOUSLY AND WHY DID I SWITCH?**

Used IBM, but not so robust like Hitachi Tiered storage manager.

### **HOW WAS THE INITIAL SETUP?**

Straightforward.

### **WHAT ABOUT THE IMPLEMENTATION TEAM?**

Both in-house and vendor team, 5/5.

### **WHAT WAS OUR ROI?**

Time and cost of resource and no business impact.

### **WHICH OTHER SOLUTIONS DID I EVALUATE?**

Yes, EMC, IBM (new product).

### **WHAT OTHER ADVICE DO I HAVE?**

Pretty easy to deploy and easy to use.

Learn more: [Read 0 reviews of Hitachi Tiered Storage Manager](#)