



infor

# Infor d/EPM

## Review From A Customer

From IT Central Station, the leading review site for enterprise technology solutions.

---

## Review by a Real User

Verified by IT Central Station



Senior Payroll Officer at a financial services firm with 501-1,000 employees

it\_user212124

### VALUABLE FEATURES

A valuable feature is the Excel & VB front-end support. As I worked on this, the input/output, and reporting (especially Ad-hoc) functions are perfect and very helpful for a user.

### IMPROVEMENTS TO MY ORGANIZATION

We were using this for the payroll process, from time keeping to the payroll run. It provide us a great opportunity to work with a secure platform and deal with a large amount of numerical entries.

### ROOM FOR IMPROVEMENT

Only sometimes, there are server start-up issues.

### USE OF SOLUTION

I've used is for almost four years.

### DEPLOYMENT ISSUES

No, there were no issues at all.

### STABILITY ISSUES

Stability is perfect.

### SCALABILITY ISSUES

Not at all.



[Read 0 reviews of Infor d/EPM](#)

### **CUSTOMER SERVICE AND TECHNICAL SUPPORT**

Customer Service: Customer service is at a moderate level. Technical Support: Technical support is excellent.

### **INITIAL SETUP**

Initial set-up was good, and with the help of the IT department, it was perfect and we started smoothly.

### **IMPLEMENTATION TEAM**

The implementation was done in its entirety by an in-house team.

### **OTHER ADVICE**

This is a perfect, secure, safe and fast product. The great thing about it is that it has a multiple user interface and the ad-hoc reporting is amazing.

[Read 0 reviews of Infor d/EPM](#)