



Informatica Address Verification

Review From A Customer



Informatica Address Verification

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From IT Central Station, the leading review site for enterprise technology solutions.

Review by a Real User

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Sr technical consultant at a tech services company with 501-1,000 employees

it_user153075

VALUABLE FEATURES

Address correction batch mode and suggestion list

IMPROVEMENTS TO MY ORGANIZATION

Billing/customer contact departments used to verify all addresses manually, it used to take weeks. Now that we run all the addresses through AddressDoctor, we know what is a deliverable address and what is not, and we see the suggestion list for the addresses which are not deliverable. Great in reducing human effort and errors.

ROOM FOR IMPROVEMENT

Suggestion list and batch mode

USE OF SOLUTION

5 months

DEPLOYMENT ISSUES

None

STABILITY ISSUES

None

SCALABILITY ISSUES

None



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CUSTOMER SERVICE AND TECHNICAL SUPPORT

Customer Service: 8/10 Technical Support: 8/10

INITIAL SETUP

A little complex, in configuring the suggestion list in the admin console and content management.

IMPLEMENTATION TEAM

Vendor, very good knowledge and experience.

PRICING, SETUP COST AND LICENSING

I know it reduced a lot of human effort which in turn means savings but I don't know the exact figure.

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