



ReadyTalk

Review From A Customer



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From IT Central Station, the leading review site for enterprise technology solutions.

Review by a Real User

Verified by IT Central Station



Director of Product Services with 51-200 employees

it_user143739

VALUABLE FEATURES

The ability to only share applications (versus your entire Desktop) with participants is my favorite feature.

IMPROVEMENTS TO MY ORGANIZATION

This allows us to conduct client training without having to travel to the client's place of business.

USE OF SOLUTION

5 years

DEPLOYMENT ISSUES

None.

STABILITY ISSUES

No.

SCALABILITY ISSUES

No.

CUSTOMER SERVICE AND TECHNICAL SUPPORT

Customer Service: Excellent. Have been able to help me determine when to use the operator assisted service and even demo-ed this experience for me in order to make more informed decision. Technical Support: Tech guys have always been very quick to respond and provide great level of follow-up after an issue is resolved.

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PREVIOUS SOLUTIONS

WebEx - cost - ReadyTalk is cheaper and provides all the features we wanted

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