



Turbonomic

Review From A Customer

From IT Central Station, the leading review site for enterprise technology solutions.

Review by a Real User

Verified by IT Central Station



Independent IT Consultant at a tech consulting company with 51-200 employees

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VALUABLE FEATURES

Most valuable to our organisation are the Planning module and the VM Rightsizing Recommendations. The planning module provide a mechanism for us to try out different scenarios based upon expected growth, ensuring that we can meet the capacity demands of our business. The VM Rightsizing Recommendations show us how over or under-utilised our resources are and makes suggestions to improve performance by adding or removing VM resources as needed.

IMPROVEMENTS TO MY ORGANIZATION

On a daily basis we analyse the recommendations that VMTurbo provides and decide on whether these need to be followed. This ensures that our environment is running at optimal performance, providing the necessary resources that our customers need.

ROOM FOR IMPROVEMENT

For us there are 2 areas that the product could be improved. Firstly the documentation and help files are not overly intuitive, providing very few examples or details on how to gain the most out of the product. The second area is around reporting. There is easy way to generate customised reports without writing complex SQL queries. A GUI report writer would greatly enhance the product.

USE OF SOLUTION

We have had this solution in production since November 2013.

DEPLOYMENT ISSUES

No issues were encountered with the deployment of the product.

STABILITY ISSUES

We have experienced one issue with the product during our time using it. This turned out to be a bug and was promptly resolved as part of a subsequent patch release.

SCALABILITY ISSUES

No issues have been encountered with scalability.

CUSTOMER SERVICE AND TECHNICAL SUPPORT

Customer Service: The customer service team were very helpful when we needed them. They were knowledgeable at initial call, and promptly got back to us after diagnosis of our problem. Technical Support: The technical team are very knowledgeable of the product and we would rate their level of service very highly.

PREVIOUS SOLUTIONS

No, we did not use any previous solution.

INITIAL SETUP

The initial install was very straightforward. We downloaded the package and uploaded to our Virtual Environment. After following a few guided steps, it was completed.

IMPLEMENTATION TEAM

Our implementation was done through an in-house team. No problems were experienced, and the install was well documented and straightforward.

ROI

Our **ROI** can be measured in the amount of server hardware that we have not had to purchase due to using VMTurbo Operations Manager. By following the recommendations of the product, and placing our VMs as recommended we estimate that we have saved ourselves in the region of \$50,000+ NZD by not having to purchase at least one additional VM Host.

PRICING, SETUP COST AND LICENSING

he original purchase cost was \$11,000 USD with a setup cost of approximately \$1000 USD (includes engineering time). Ongoing day-to-day costs are negligible, with time spent reading recommendations and a weekly check for updates of the product.

OTHER SOLUTIONS CONSIDERED

We did evaluate VMware vCentre Operations Manager before choosing VMTurbo Operations Manager, but found it lacked some of the important features that VMTurbo provided.

OTHER ADVICE

There are a few parts that I would rate higher than 8, specifically the Planning module, and one that needs more work being the Reporting module. When implementing, we would highly recommend working with the VMTurbo team to undertake some training to get the most out of the product. The documentation is not as good as it could be, so training would be invaluable.

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