



Windward Studios

Review From A Customer



From IT Central Station, the leading review site for enterprise technology solutions.

Review by a Real User

Verified by IT Central Station



Business Analyst at Towers Watson

Paul Dillon

VALUABLE FEATURES

Report server.

IMPROVEMENTS TO MY ORGANIZATION

It just replaced a previous product we were using.

ROOM FOR IMPROVEMENT

Ease of use.

USE OF SOLUTION

I've used Windward Autotag for four years.

DEPLOYMENT ISSUES

Confusing licensing agreement.

STABILITY ISSUES

No issues encountered.

SCALABILITY ISSUES

No issues encountered.

CUSTOMER SERVICE AND TECHNICAL SUPPORT

Customer Service: Their customer service is quite good. Technical Support: Their technical support is quite good.



PREVIOUS SOLUTIONS

We did use a different solution and we switched because Windward offered better maintenance and upgrade path.

INITIAL SETUP

The workstation deployment and license allocation was a pain, but the server component was easy. A salesman told us we could have concurrent usage license, that is also how the protection seems to work. Then they decided we could only buy named user licenses. Most of our user community used the product quite infrequently so we were far from impressed.

IMPLEMENTATION TEAM

We implemented it in-house.

ROI

Not easy to calculate, it replaced something that was written in house and was proving to be a pain to keep current.

PRICING, SETUP COST AND LICENSING

40 licenses for Autotag, plus a server and annual maintenance.

OTHER SOLUTIONS CONSIDERED

No other options were evaluated.