



Windward Studios

Review From A Customer



From IT Central Station, the leading review site for enterprise technology solutions.

Review by a Real User

Verified by IT Central Station



Data Group Developer at a pharma/biotech company with 501-1,000 employees

it_user272418

VALUABLE FEATURES

Word and Excel template generation Ability to integrate with our application

IMPROVEMENTS TO MY ORGANIZATION

Our reporting tool is now fully integrated with our application, appearing and behaving as part of the application. Report layouts can be done by less technical staff.

ROOM FOR IMPROVEMENT

Some graphing capability could be improved and differences in layout for different formats (Word, PDF, etc.).

USE OF SOLUTION

3 years

DEPLOYMENT ISSUES

No. Drop in the WAR and call the API.

STABILITY ISSUES

None

SCALABILITY ISSUES

We generate a fairly low volume of concurrent reports, so not an issue.



CUSTOMER SERVICE AND TECHNICAL SUPPORT

Customer Service: Excellent. Always got a response within hours and fixes or guidance quickly. Technical Support: Excellent

PREVIOUS SOLUTIONS

Yes, we used Oracle BI Publisher. Windward integrates easier, has a better Word template builder (Publisher didn't have Excel or PowerPoint template builders), and better licensing options to suit us.

INITIAL SETUP

Simply drop in the WAR file. We had to do work on our end to secure the data we pass in to Windward.

IMPLEMENTATION TEAM

In-house

PRICING, SETUP COST AND LICENSING

We bought on a x number of reports generated per month basis, which suited us as we have a lot of infrequent users and monthly reports (a lot of reports are run within 1 or 2 days).

OTHER SOLUTIONS CONSIDERED

Pentaho and Oracle BI were the main contenders.