



# Cisco ASA NGFW

## Review From A Customer



From IT Central Station, the leading review site for enterprise technology solutions.

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## Review by a Real User

Verified by IT Central Station



Senior Network Specialist

it\_user654645

### WHAT IS MOST VALUABLE?

The security features are valuable because it is easy to use and it has an important role as a firewall.

### HOW HAS IT HELPED MY ORGANIZATION?

It has improved our access control.

### WHAT NEEDS IMPROVEMENT?

It would be useful to gather all security features in one box. For example, certain features like URL filtering and application control licenses need to be purchased separately and it depends on the hardware spec, as not all models are supporting these two features. This causes the user to be highly dependent on the pre-sales person.

### FOR HOW LONG HAVE I USED THE SOLUTION?

We have been using the solution for six years.

### WHAT DO I THINK ABOUT THE STABILITY OF THE SOLUTION?

We did not encounter any issues with stability.

### WHAT DO I THINK ABOUT THE SCALABILITY OF THE SOLUTION?

We had a scalability issue, as each feature is based on license or hardware support.

### HOW ARE CUSTOMER SERVICE AND TECHNICAL SUPPORT?

I would rate the technical support at 8/10.



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### **WHICH SOLUTION DID I USE PREVIOUSLY AND WHY DID I SWITCH?**

We did not use a previous solution.

### **HOW WAS THE INITIAL SETUP?**

The setup was straightforward with two layers of firewall.

### **WHAT'S MY EXPERIENCE WITH PRICING, SETUP COST, AND LICENSING?**

It is too pricey if you want to activate more features in a box, which necessitates you to purchase a license.

### **WHICH OTHER SOLUTIONS DID I EVALUATE?**

We evaluated Palo Alto and CheckPoint.

### **WHAT OTHER ADVICE DO I HAVE?**

Know what features are needed, and then purchase the necessary hardware and license.

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