



CommScope iTracs

Review From A Customer



From IT Central Station, the leading review site for enterprise technology solutions.

Review by a Real User

Verified by IT Central Station



ITC Deployment Manager at a comms service provider with 10,001+ employees

it_user430281

VALUABLE FEATURES

The flexibility in this tool is amazing and this is the most valuable.

IMPROVEMENTS TO MY ORGANIZATION

DC's are managed on a technical level, not a management level.

ROOM FOR IMPROVEMENT

To create a simple build module for simple users.

USE OF SOLUTION

1 year

DEPLOYMENT ISSUES

No

STABILITY ISSUES

No

SCALABILITY ISSUES

No

CUSTOMER SERVICE AND TECHNICAL SUPPORT

Customer Service: 10 out of 10 Technical Support: 10 out of 10



CommScope iTracs

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PREVIOUS SOLUTIONS

No

INITIAL SETUP

Straightforward

IMPLEMENTATION TEAM

Vendor team was Cans. 10/10

ROI

Unknown

OTHER SOLUTIONS CONSIDERED

Yes, Nlyte and Cormant

OTHER ADVICE

Yes, create more connections with other IT and ITSM solutions.

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